

Quality Policy

In a world that's governed by the accelerating forces of digital technologies, climate change and global business ecosystem, EnigmaSoft Technologies will adhere to the highest standards of cybersecurity, digital promotion, social media presence, data integrity, and security.

EnigmaSoft Technologies aims to align its business goals, employee engagement and external partnerships towards achieving beneficial impact on social and environmental issues.

We are working towards combating climate change, preserving biodiversity, supporting animal welfare, advocating gender equality, reducing discrimination, and tackling economic inequities. Towards this mission, we plan to create educational programs and deploy awareness campaigns extending to all stakeholders, including suppliers and clients.

This will be achieved through:

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of EnigmaSoft Technologies
- Organisational excellence and management, along with employee-established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System – ISO 9001:2015
- Context specific review of the organization and aligning the Quality Management System with the strategic direction of EnigmaSoft Technologies
- Customer satisfaction that dovetails with applicable statutory and regulatory requirements
- Continual enhancement of customer satisfaction
- Tracking and applying new technologies and improvements and educating employees
- Careful selection of suppliers
- Making continual improvement a part of every day and every job
- Ensuring our policy and procedures are in alignment with our work practices and culture
- Understanding how our jobs fit into the overall flow of work at EnigmaSoft Technologies

The framework for setting quality objectives is defined in the Quality Manual.

An overarching process of continuously upgrading the Quality Management System in all functions will be part of our SOPs. This applies to IT, Marketing, Operations & Human Resources

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Approved by

